

Applying for criminal injuries compensation in other European Union countries

You can apply for compensation from other EU countries with our help if:

- you were injured on or after 1 July 2005 in a violent crime;
- the crime took place in another EU country; and
- you are resident in the United Kingdom.

Other European Union (EU) countries/member states:

| | | |
|----------------|------------|-------------|
| Austria | Germany | Netherlands |
| Belgium | Greece | Poland |
| Bulgaria | Hungary | Portugal |
| Cyprus | Ireland | Romania |
| Czech Republic | Italy | Slovakia |
| Denmark | Latvia | Slovenia |
| Estonia | Lithuania | Spain |
| Finland | Luxembourg | Sweden |
| France | Malta | |

How can we help?

We will help you find out about the system of compensation in the country where you were injured. If you decide to apply for compensation, we will give you:

- the appropriate application form;
- advice about how to complete it; and
- guidance on any supporting documents that you might have to supply.

We will forward your completed application to the relevant authority in the EU country where you were injured.

If you receive any request for extra information we will give you advice on how to reply and forward your response to the relevant authority.

About this scheme

We can help people apply for criminal injuries compensation from the EU country where the crime occurred. We can do this under European Union Council Directive 2004/80/EC. This says that member states have to set up compensation schemes that guarantee fair and appropriate compensation to victims of violent crime. The schemes of other member states are likely to be different from those of the United Kingdom. The Directive also says that each member state should appoint an 'assisting authority' to help people apply for compensation from other member states. CICA is the assisting authority for the whole of the United Kingdom.

We are not able to help you:

- if you were injured before 1 July 2005;
- if you were not a victim of a violent intentional crime – for example, you were the victim of theft or robbery which did not involve actual or threatened violence that resulted in injury;
- by assessing your application or by paying compensation – these are the responsibility of the deciding authority in the country in which you were injured;
- to make a claim for damages through a court; or
- if you were injured in a country outside the EU.

What should you do?

If you think that we can help you, you can find out more by:

- visiting www.cica.gov.uk;
- calling our EU Compensation Assistance Team on 0800 358 3601; or
- e-mailing eucat@cica.gsi.gov.uk.

If you call, please be ready to tell us:

- the date you were injured;
- the country where it happened; and
- the nearest city to where it happened.

Other help

Victim Support provides free support and information for anyone who has been affected by crime. You will find details of your local Victim Support branch in the phone book, or you can contact the Victim Supportline on 0845 303 0900. You can find out more about the help available from Victim Support at www.victimsupport.org.

CICA
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Contact our EU Compensation
Assistance Team on **0800 358 3601**
or e-mail eucat@cica.gsi.gov.uk

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